



# New Payment Process

## USER GUIDE

# Introduction

We would like to share with you some key points to consider when using the **new payment platform**:

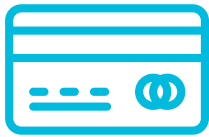
## Recurring payment:



**Credit card:**  
US Dollar and Local  
Currency

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## Single payments:



**Credit card:**  
US Dollar and Local  
Currency



**Bank transfer:**  
Reducing the cost per  
transaction.



**Paypal \***

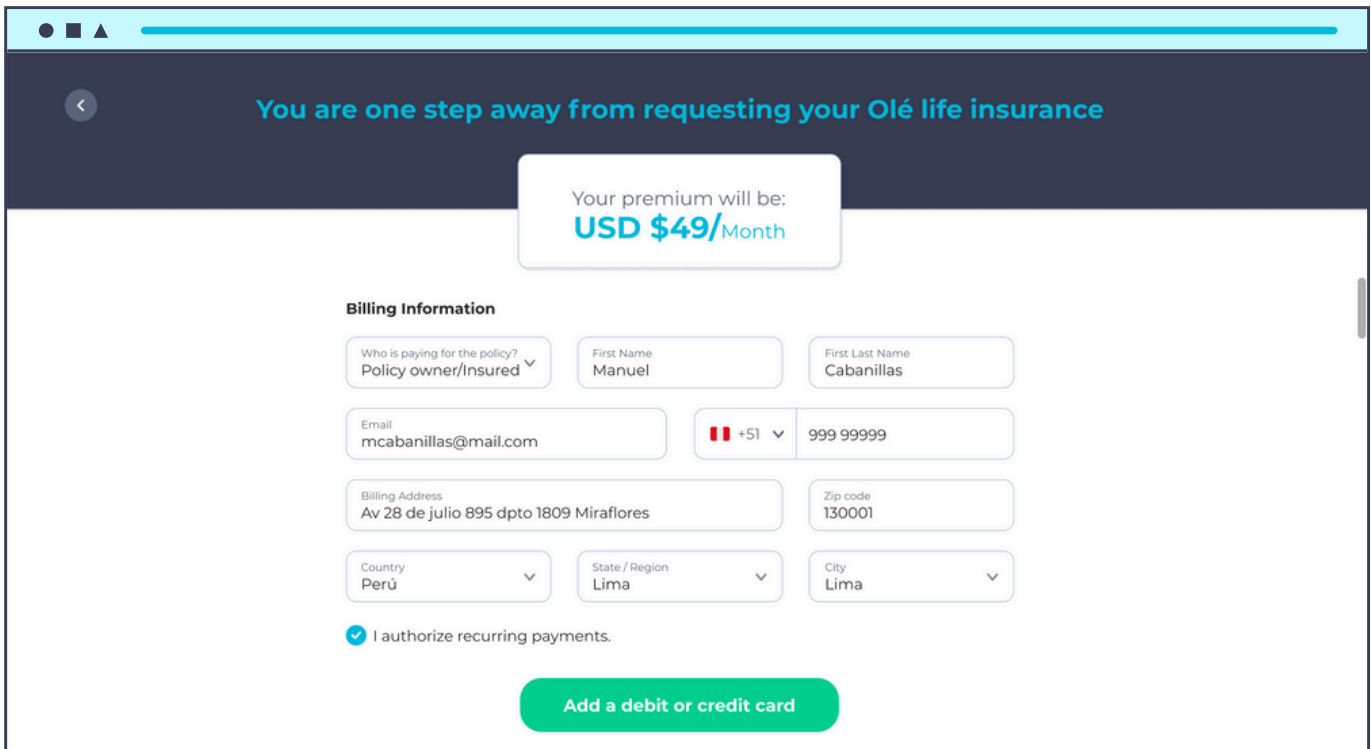
Other country-specific payment methods\*.

\*Available payment options will be displayed according to your country of residence.

# Recurring payment:

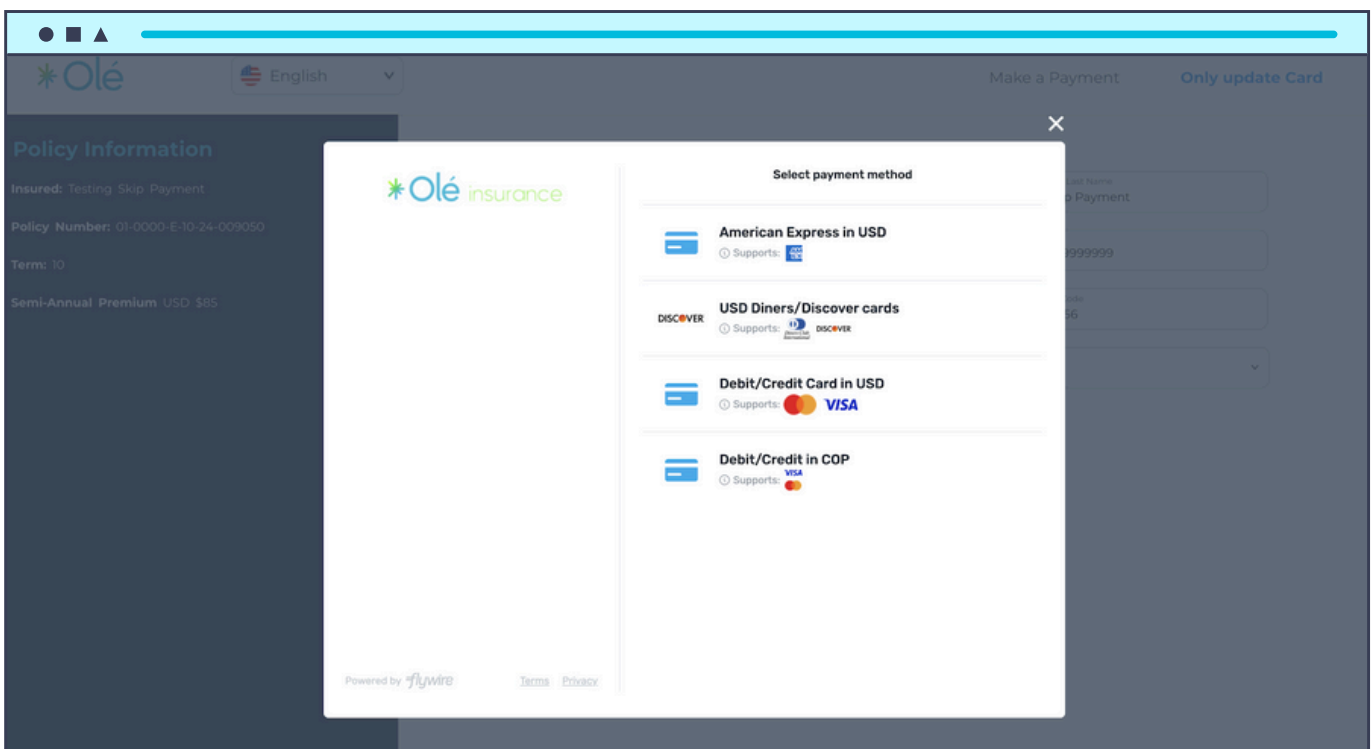
**Monthly, quarterly and recurring payments** will have the option of charging credit cards in US dollars and local currencies.

**1- Enter the billing address:** It is important to use the client's residential address to provide payment options corresponding to the country.



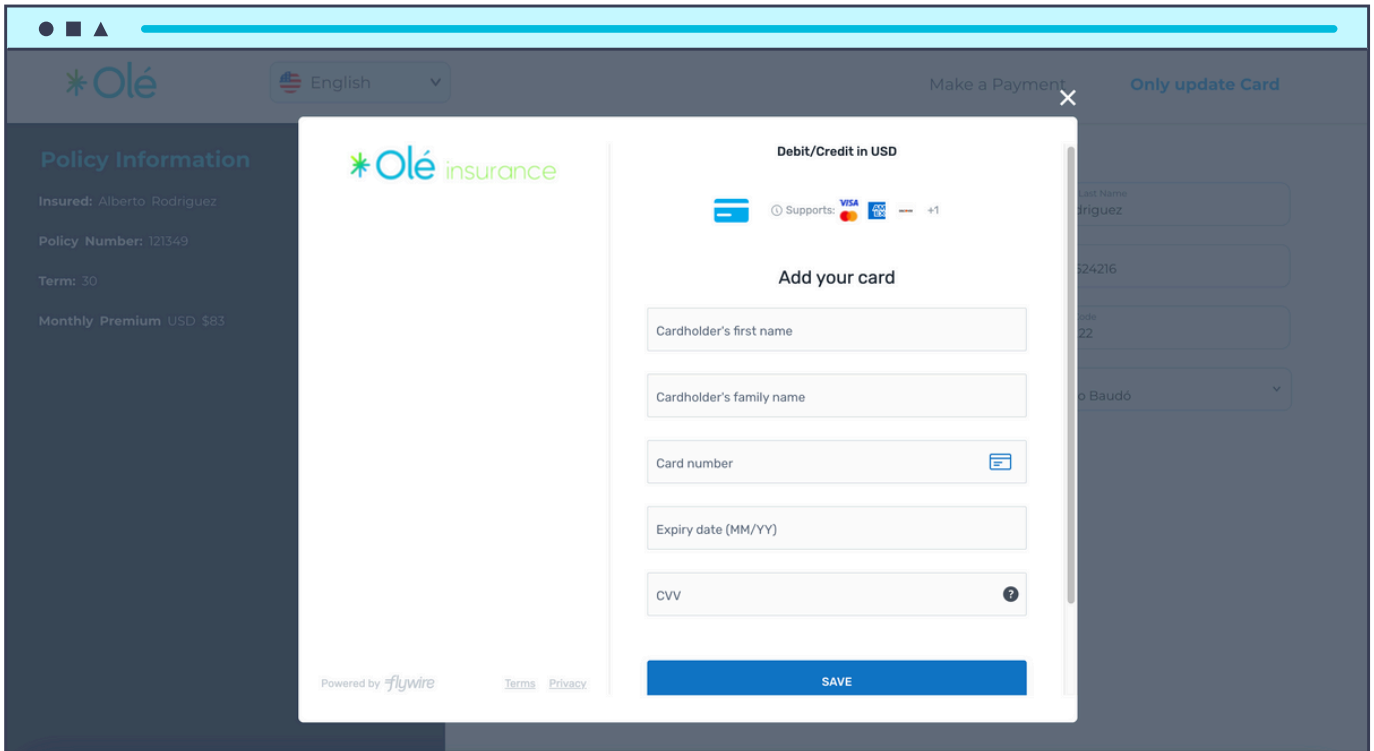
The screenshot shows a web interface for entering billing information. At the top, a dark blue header contains a back arrow and the text "You are one step away from requesting your Olé life insurance". Below this, a white box displays "Your premium will be: USD \$49/Month". The main form area is titled "Billing Information" and contains several input fields: "Who is paying for the policy?" (dropdown menu with "Policy owner/Insured" selected), "First Name" (text input with "Manuel"), "First Last Name" (text input with "Cabanillas"), "Email" (text input with "mccabanillas@mail.com"), "Country" (dropdown menu with "Perú" selected), "State / Region" (dropdown menu with "Lima" selected), "City" (dropdown menu with "Lima" selected), "Billing Address" (text input with "Av 28 de julio 895 dpto 1809 Miraflores"), "Zip code" (text input with "130001"), and "Phone" (text input with "+51" and "999 99999"). A checkbox labeled "I authorize recurring payments." is checked. At the bottom, there is a green button labeled "Add a debit or credit card".

**2- Choose the payment option:** You can choose the type of card and currency, local or USD, in which you wish to make the payment.



The screenshot shows a modal window titled "Select payment method" overlaid on a background of policy information. The modal has the Olé insurance logo at the top left. It lists four payment options, each with a card icon and supported logos: "American Express in USD" (with American Express logo), "USD Diners/Discover cards" (with Discover logo), "Debit/Credit Card in USD" (with Visa and Mastercard logos), and "Debit/Credit in COP" (with Visa logo). At the bottom of the modal, it says "Powered by flywire" and includes links for "Terms" and "Privacy". The background shows "Policy Information" with details like "Insured: Testing Skip Payment", "Policy Number: 01-0000-E-10-24-009050", "Term: 10", and "Semi-Annual Premium USD \$85".

**3- Fill in the card information:** Provide the details of the card that will be used to authorize recurring charges.

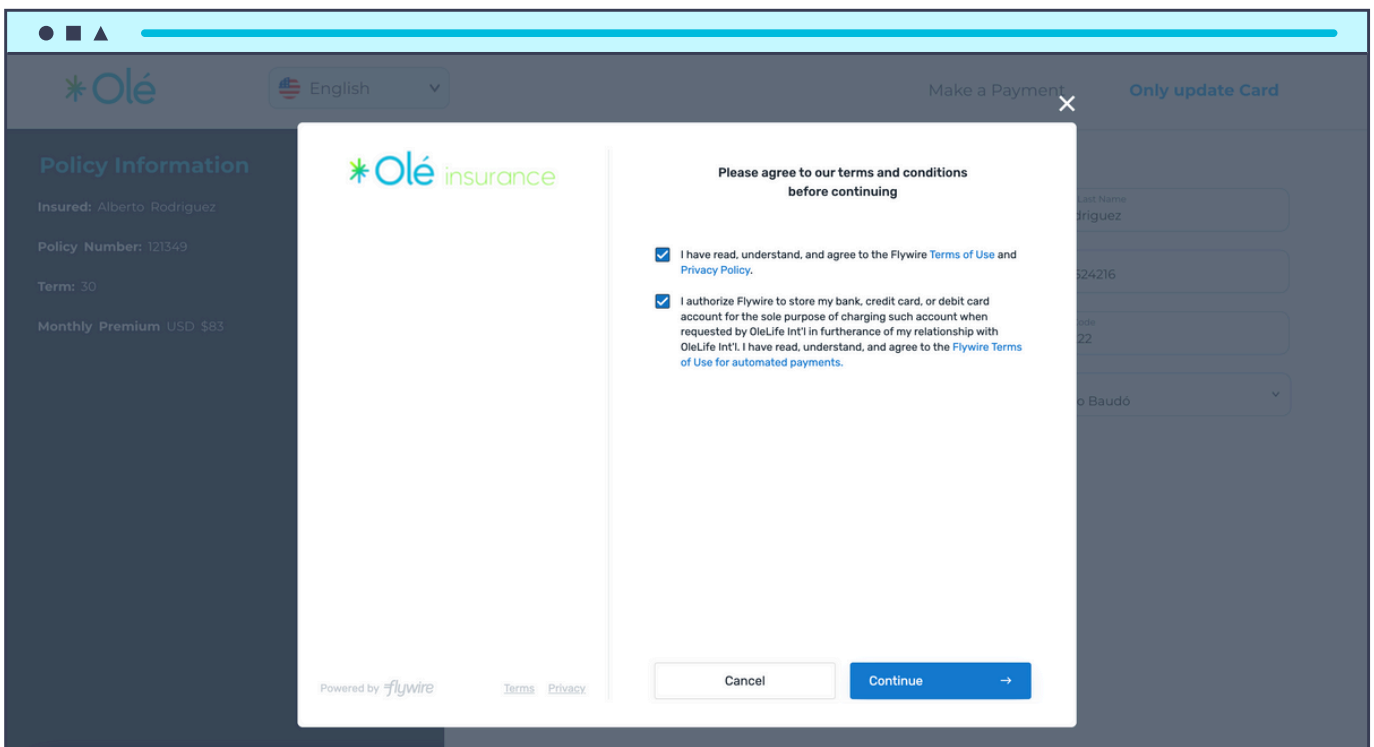


The screenshot shows a web browser window with the Olé insurance website. A modal window titled "Debit/Credit in USD" is open, displaying the "Add your card" form. The form includes the following fields:

- Cardholder's first name
- Cardholder's family name
- Card number (with a card icon)
- Expiry date (MM/YY)
- CVV (with a help icon)

At the bottom of the modal, there is a "SAVE" button. The background shows the "Policy Information" section with details for Alberto Rodriguez, Policy Number 121349, Term 30, and Monthly Premium USD \$83.

**4- Terms and conditions:** To complete the payment transaction, the terms and conditions must be accepted.



The screenshot shows the same web browser window with the Olé insurance website. A modal window titled "Please agree to our terms and conditions before continuing" is open. The modal contains the following text and checkboxes:

**Please agree to our terms and conditions before continuing**

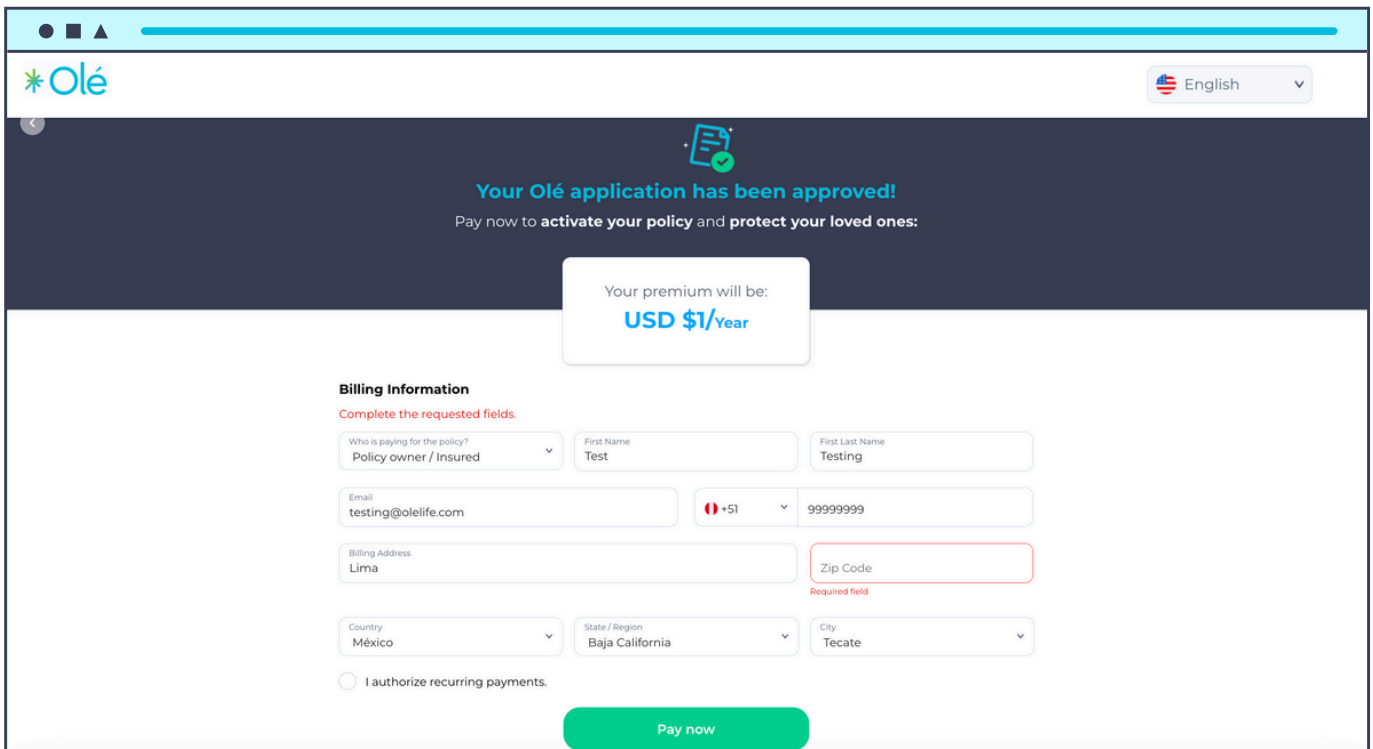
- I have read, understand, and agree to the Flywire [Terms of Use](#) and [Privacy Policy](#).
- I authorize Flywire to store my bank, credit card, or debit card account for the sole purpose of charging such account when requested by OleLife Int'l in furtherance of my relationship with OleLife Int'l. I have read, understand, and agree to the [Flywire Terms of Use](#) for automated payments.

At the bottom of the modal, there are "Cancel" and "Continue" buttons.

# Single payments:

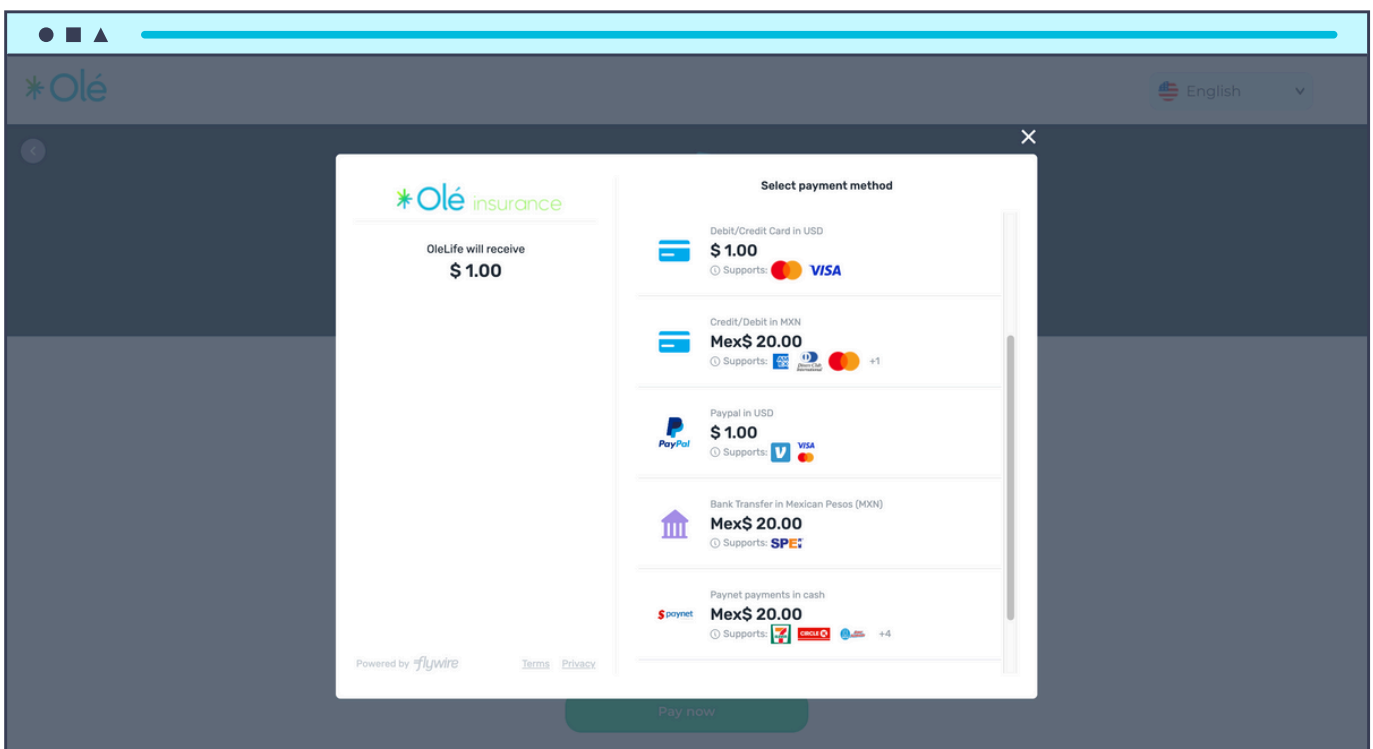
**Annual and semi-annual payment frequencies** will have the option of charging to credit cards in US dollars and local currencies, bank transfer, Paypal and other country-specific options.

**Enter billing address:** It is important to use the client's residential address to provide payment options for their country.



The screenshot shows the Olé application approval screen. At the top, the Olé logo is on the left and a language dropdown set to 'English' is on the right. A central message states: 'Your Olé application has been approved! Pay now to activate your policy and protect your loved ones:'. Below this, a box displays 'Your premium will be: USD \$1/Year'. The 'Billing Information' section includes a dropdown for 'Who is paying for the policy?' (Policy owner / Insured), and input fields for 'First Name' (Test), 'First Last Name' (Testing), 'Email' (testing@olelife.com), 'Phone' (+51 99999999), 'Billing Address' (Lima), and 'Zip Code' (Required field). It also has dropdowns for 'Country' (México), 'State / Region' (Baja California), and 'City' (Tecate). A checkbox for 'I authorize recurring payments.' is present, and a green 'Pay now' button is at the bottom.

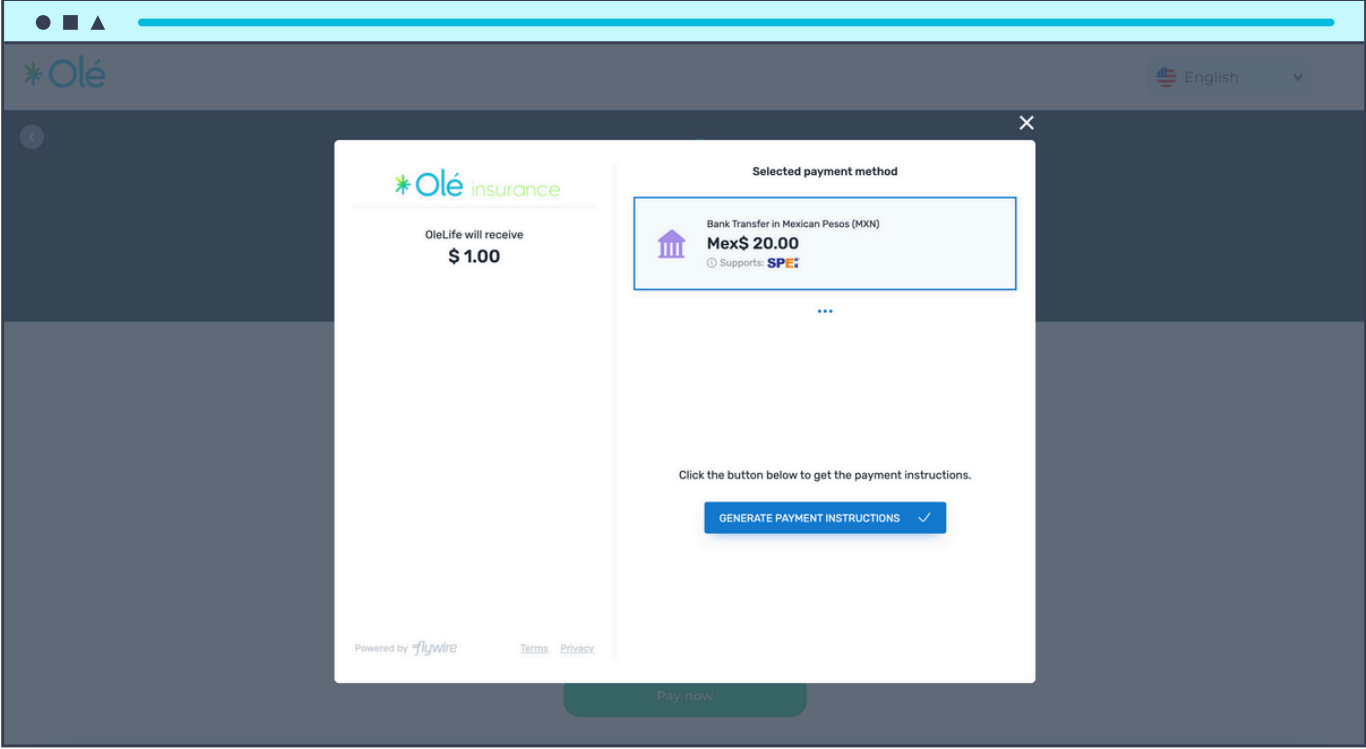
**Choose the payment option:** You can choose any of the payment options available on the screen and follow the steps that will be displayed on the platform.



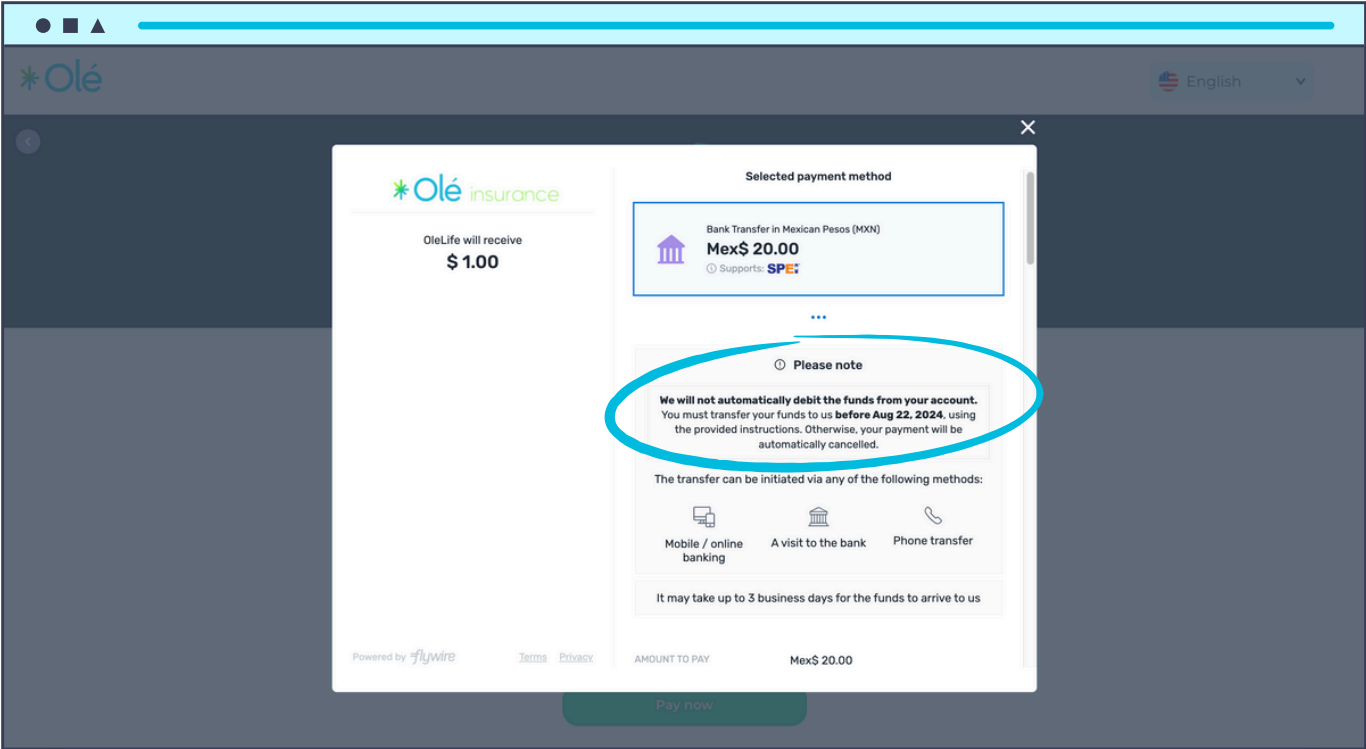
The screenshot shows the 'Select payment method' screen. On the left, it states 'OleLife will receive \$1.00'. The right side lists five payment options: 1. 'Debit/Credit Card in USD' for \$1.00, supporting VISA and Mastercard. 2. 'Credit/Debit in MXN' for Mex\$ 20.00, supporting American Express, Discover, and Mastercard. 3. 'Paypal in USD' for \$1.00, supporting VISA and Mastercard. 4. 'Bank Transfer in Mexican Pesos (MXN)' for Mex\$ 20.00, supporting SPEI. 5. 'Paynet payments in cash' for Mex\$ 20.00, supporting various cash payment methods. The screen is powered by flywire and includes links for Terms and Privacy. A green 'Pay now' button is at the bottom.

# Bank transfer:

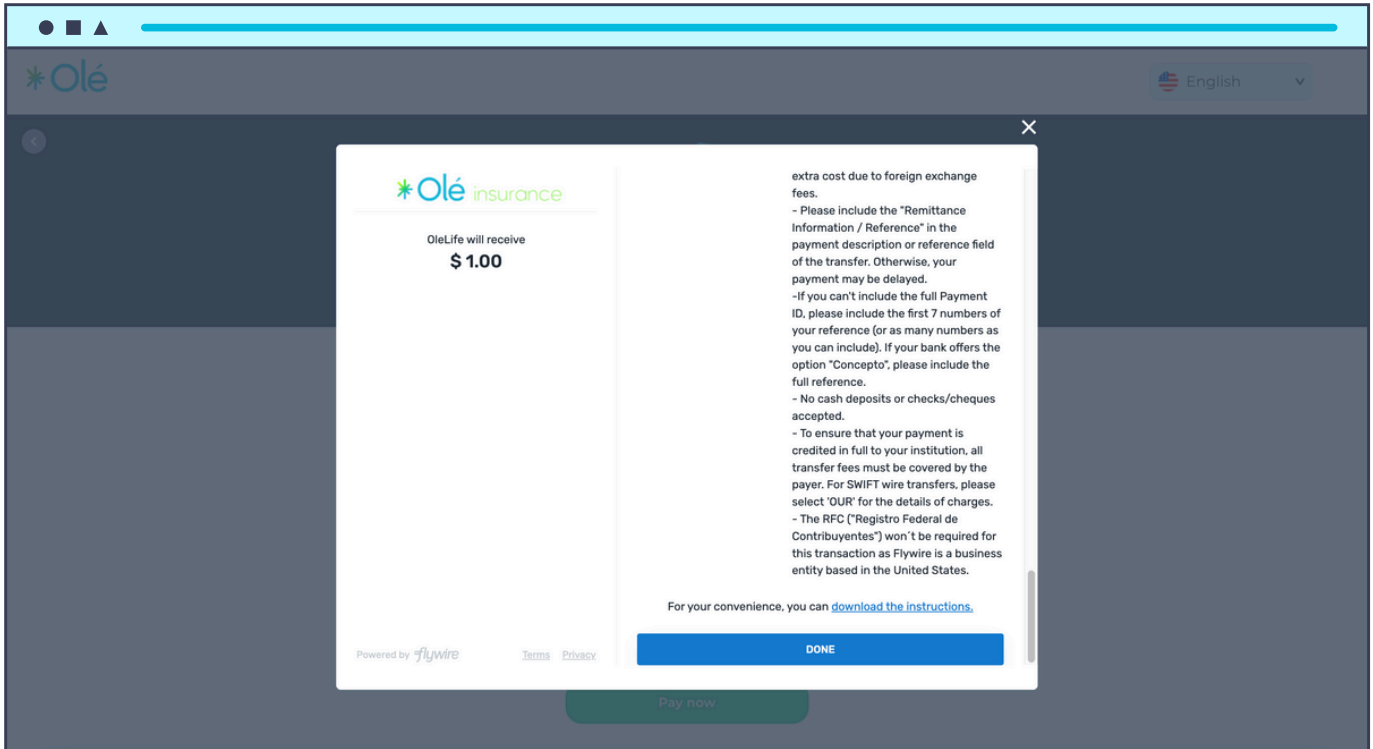
Clients can now transfer funds directly from their bank, reducing expensive transfer fees. This option involves one extra step: When selecting bank transfer, follow the provided instructions to complete the payment.



Due to currency fluctuations, wire transfer instructions will include an expiration date (5-7 days). If the deadline is missed, you can easily reprint the updated instructions from the same payment screen.



Instructions can be downloaded and printed for the Client's convenience.



These instructions provide the details of the amount, reference, and effective date for completing the bank transfer.

## Payment Instructions

You send: **20.00 MXN** • Your institution will receive: **1.00 USD** • Rate: **19.2643**

Amount and Currency to send	<b>20.00 MXN</b>	<b>Send this currency or payment will be rejected or converted</b>
Remittance Information / Reference	<b>OEF922365401</b>	<b>You must include this reference in your transfer</b>
Remittance Information/Reference / Referencia	<b>OEF922365401 - OleLife</b>	
Beneficiario-Destinataro / Beneficiary-Recipient	<b>Flywire Payments Corporation</b>	
Dirección del Beneficiario-Destinataro / Beneficiary-Recipient Address	<b>141 Tremont Street, 10th Floor, Boston, MA 02111 (USA)</b>	
Banco Beneficiario-Destinataro / Beneficiary-Recipient Bank	<b>Banco Nacional de México, S.A.</b>	
Dirección del banco Beneficiario-Destinataro / Beneficiary-Recipient Bank Address	<b>Campos Eliseos, Galileo, N° 8 Esq. Aristóteles N° 9, Col. Polanco, México, D.F., C.P. 11560</b>	
Número de cuenta del Beneficiario-Destinataro / Beneficiary-Recipient Account Number	<b>70035233049</b>	
CLABE	<b>002180700352330497</b>	
Branch Number / Número de Sucursal	<b>7003</b>	



If you have any questions or comments, please feel free to contact our team at

 [retention@olelife.com](mailto:retention@olelife.com)